

QUALITY POLICY

May 2023

In the dynamic landscape of 2023, **Lumineye Pty Ltd** stands resolute in our commitment to excellence as a leading manufacturer and supplier of premium cosmetic products. With a focus on precision colour matching, meticulous formulation, seamless blending and the packing of nail polish, solvents, skincare, removers and other specialty products; we continuously strive to elevate the standards of our industry.

Our constant dedication to quality is at the core of our business philosophy. We understand that meeting and exceeding the needs and expectations of our valued customers is paramount to our sustained and profitable growth. With this in mind, our quality policy serves as a guiding light, driving us towards the achievement of consistent customer satisfaction.

To attain the highest level of quality, we have established a robust system of procedures that not only reflect our competence but also demonstrate our commitment to our customers, prospective clients and independent auditing authorities. This system serves as a testament to our excellence and allows us to consistently deliver exceptional services.

At Lumineye, we firmly believe that quality is not merely the responsibility of a select few; it is the collective responsibility of every individual within our organisation. Each employee is empowered to take ownership of the quality of their work, creating an environment that fosters continual improvement and growth. To ensure clarity and understanding, our Quality Manager provides comprehensive guidance on our quality policy to each member of our team.

To facilitate the achievement of our quality objectives; our Quality Management System and day-to-day operations are both expertly managed by our dedicated Quality Manager. This ensures the seamless integration of quality into every facet of our business.

Maintain an effective Quality Assurance System that aligns with Lumineye's management goals and directives, demonstrating our commitment to excellence.

Continually Enhance the Level of Quality across all areas of our business, solidifying Lumineye's reputation as a trusted and respected partner among our esteemed customers.

Ensure Strict Compliance with relevant statutory and safety requirements, prioritising the well-being and safety of all stakeholders.

Consistently Strive to Exceed Customer Expectations aiming to maximise satisfaction with the unparalleled services and products provided by Lumineye.

In embracing these objectives, Lumineye redefines the boundaries of quality in the cosmetic manufacturing industry. Our commitment to excellence transcends mere compliance; it is ingrained in our organisational DNA.

With meticulous attention to detail and a relentless pursuit of perfection, we are poised to create unparalleled experiences for our customers while strengthening our position as a leader in our field.

Victor Arutjunow

CEO